

REF COMMUNICATIONS AND ENGAGEMENT REPORT

**BURUDYARA CONCORD FORENSIC
MENTAL HEALTH UNIT**

[VERSION 1.0]

12 October 2023

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Background

The Concord Forensic Mental Health Unit (CFMHU) project is being delivered as part of the NSW Government's \$700 million investment in the Statewide Mental Health Infrastructure Program (SWMHIP).

The purpose of the development is to address the increasing need for mental health care and deliver quality mental health services in appropriate therapeutic environments. Health Infrastructure (HI) is proposing the construction of a new two-storey building with a maximum height of 14.7m and a gross floor area of approximately 4000 m². The CFMHU will house 18 medium secure and 24 low secure forensic mental health beds (total 42 patient beds). An existing hospital service will be relocated prior to the demolition of a hospital building and adjacent on-grade car park to enable the delivery of the project.

The facility will provide comprehensive care for people who are classified under the NSW Mental Health (Forensic Provisions) Act 1990 (an old Act) and/or under the *Mental Health and Cognitive Impairment Forensic Provisions Act 2020* (the new Act) and, on occasion, high-risk civil patients under the clinical governance of the NSW Forensic Patient Flow Committee.

The CFMHU project represents a significant opportunity to continue the development of a more person-centred, transitional model of forensic mental health care and facilitate broader understanding and destigmatisation of people in the mental health and justice system.

HI is proposing to construct the facility within the existing Concord Repatriation General Hospital campus. The legal description for the site is Lot 2 DP 1280788, in Canada Bay Local Government Area (LGA).

Under State Environmental Planning Policy (Transport and Infrastructure) 2021 (TI SEPP), this proposal does not require development consent from the planning authority. We are however required to undertake an assessment of the likely environmental impacts in accordance with Part 5 of the Environmental Planning and Assessment Act 1979. This assessment is through a Review of Environmental Factors (REF).

Consultation occurred during the master plan, concept design and schematic design phases for the redevelopment with staff and with mental health consumers. Following the schematic design phase, consultation was undertaken with the community and Canada Bay Council.

Purpose

This Communications and Engagement Report, developed specifically for the Concord Forensic Mental Health Unit, outlines the engagement activity that was undertaken during the planning and design phases. Health Infrastructure in partnership with Sydney Local Health District recognises the need for meaningful and tailored engagement.

The aim of this report is to:

- Demonstrate a clearly planned and timely approach to engagement
- Outline the engagement undertaken that has informed the development of the proposal and contributed to better outcomes
- Report on how engagement has shaped the project under assessment.

Consistent, transparent and proactive communications and engagement are essential to delivering a successful project outcome. Engaging with the right people at the right time informs project planning, design and delivery, and links the community, stakeholders and consumers at all levels of the health system to the project.

Engagement for the Concord Forensic Mental Health Unit has helped the project team understand and identify potential issues and develop mitigation measures to address them.

Project milestones

The table below outlines indicative key milestones during the planning, design and delivery phases of the Concord Forensic Mental Health Unit project. This table will be regularly updated. Details in the table will be used to monitor project progress and indicate project milestones and opportunities.

Milestone	Indicative dates/month	Status
Planning		
Clinical Services Planning / Model of Care	Dec 2022	Completed
Preliminary Master Planning	December 2021	Completed
Project Manager appointed	April 2022	Completed
Architect and Cost Manager appointed	May 2022	Completed
Model of Care	May – June 2022	Completed
Master Planning	July 2022	Completed
Design		
Concept Design	July – October 2022	Completed
Project Brief (Business Case) development	July – October 2022	Completed
Schematic design	2023	Completed
Project Brief (Business case) submitted to Ministry	Sept 2023	Completed
Planning approval application lodged	Oct 2023	
Planning approval received	TBC	
Delivery		
Detailed design completed	Oct 2023	Completed
Main Works appointed	Early 2023	
Early/enabling works started	Early 2024	
Early/enabling works completed	TBC	
Main works started	Early 2024	
Main works completed	Mid 2025	
Commissioning	End 2025	
Go Live	TBC	

Engagement

Objectives

Our communications and engagement objectives will ensure the local community, consumers and key stakeholders are consulted, engaged and informed of project activities and any potential impacts. This will ensure that stakeholders are able to provide feedback as the project progresses. We will achieve this by:

- providing regular information on the development and delivery of the project to all project stakeholders
- delivering targeted consultation with the local community and key stakeholders during project planning and design, and
- collaborating with Service Partner and Consumer representatives through implementation of the Co-design Strategy.

In addition, as described in the SWMHIP Communication and Engagement Strategy, one of the objectives of SWMHIP is to establish a consistent approach to communication and engagement across the program. Reporting and evaluation will also consider the objectives below.

The desired communications and engagement objectives for this project include:

- Developing targeted, effective communications outputs for all key stakeholders and the community at all stages and milestones
- Keeping the local community and key stakeholders regularly informed of project progress
- Being transparent in all that we do
- Listening to feedback, investigating suggestions and reporting back
- Increasing stakeholder understanding of the CFMHU project and its objectives
- Proactively and efficiently managing the flow of information, mitigating any risks and misinformation relating to the project.

Engagement approach

The communications and engagement approach for the Concord Forensic Mental Health Unit focuses on early, proactive, transparent and regular communications and engagement throughout all stages of the project. This helps to develop community and stakeholder understanding of the project, ensures opportunities for stakeholder and community input and feedback. It also allows us to identify and manage issues early and help achieve better outcomes for the project, consumers and the community.

Engagement undertaken

This report outlines how the Concord Forensic Mental Health Unit project is strategically and proactively engaging the community and key stakeholders including staff, consumers, neighbours and surrounding communities – from planning and design through to construction.

Internal stakeholders

Creating a state-of-the-art, custom-built hospital requires the expertise and collaboration of both the projects architects and engineers as well as the clinicians, service operators, management team and consumers who will work and operate in the new spaces. User group members bring their operational and clinical experience to the schematic design process and provide a greater level of insight that informs the designs of how the new hospital will look, and importantly how it will work.

Groups assist with configuring the layout of each department within the new hospital and design how rooms and services will relate to each other. Project User Groups work alongside the architectural team to develop and ensure best practice for patient care and achieve the next level of detail for the RPA redevelopment designs.

At the core of the planning and design process are project user groups and working groups that are established to inform the functional design brief and schematic and detailed design of the project. Meetings are led by the lead design team and are attended by hospital and LHD staff.

External engagement

The project team actively engages with various external stakeholders within Concord and the surrounding community to ensure we are building a facility that meets the needs of mental health consumers and is designed to make everyone feel safe, welcome and comfortable. These engagement activities are executed in alignment with the various design stages.

Engagement activities

Engagement has been delivered in a number of ways, summarised below:



An update to the Concord Hospital Redevelopment website with key project information, fact sheets, invitations to the community and staff pop-ups, artist impressions and the latest project newsletter on 28 August 2023



- Approximately 991 properties letterbox dropped with latest newsletter and information on the project on 28 August 2023
- REF notification letter distributed to neighbours and Canada Bay Council on 18 September 2023



Briefings held with Canada Bay Council on 26 August and briefing held with Concord Hospital Clinical Council on 28 September 2023



Email distributed to all Concord staff on 28 August and 7 September with project update and an invitation to the community and staff pop-ups held on 5 September and 7 September 2023



Community and staff pop-ups held in the Concord Hospital foyer and at the Concord Mental Health Precinct reception from 5pm to 6pm on 5 and 7 September 2023



Project newsletter and information sheets printed and distributed to key waiting areas in the Concord Hospital and Concord Mental Health Precinct in September 2023

STAKEHOLDER	ACTIVITY	COLLATERAL	DATE
Neighbouring stakeholders	Letterbox drop	Project update	28 August
		REF notification letter	18 September
Local Council	Briefing	Presentation/meeting	26 September
	Letter	REF notification letter	18 September
Concord Clinical Council	Briefing	Presentation/meeting	28 September
Staff	EDM	Project newsletter	28 August
		Invite to pop-ups/information sessions	28 August
			7 September
	Information session	In-person information sessions with artist impressions and project information	5 September
			7 September

	Printed hand-out	Newsletter and fact sheet	September
	Display boards	A1 artist impressions	5 September
	Website update	Project newsletter	28 August
		Fact sheet	
		Artist impressions	
		Invite to information sessions	
Community	Information session	In-person information sessions with artist impressions and project information	5 September
			7 September
	Printed hand-outs	Newsletter and fact sheet	September
	Display boards	A1 artist impressions	5 September
	Website update	Project newsletter	28 August
		Fact sheet	
		Artist impressions	
		Invitation to information sessions	

Consultation response

Staff and the community were invited to information sessions from 5pm to 7pm on Tuesday 5 September and Thursday 7 September 2023 to discuss the project plans and provide feedback for the Concord Forensic Mental Health Unit. The information session outline and outcomes for the two pop-ups are listed in the below table.

	Information session #1	Information session # 2
Date	Tuesday 5 September	Thursday 7 September
Location	Concord Hospital foyer	Concord Mental Health Administration
Set-up	Two tables with seating available Newsletter and Fact Sheets to handout 4 x easels with display boards	One table with seating available Tea, coffee and water station Newsletter and Fact Sheets to handout 3 x easels with display boards
Outcomes	<ul style="list-style-type: none"> Staff sentiment was positive Approximately 10 staff and 6 community members dropped in Staff heard about the CFMHU via staff email Community response was positive Community members were visitors to patients passing by the corridor Newsletters and flyers were handed out to people in passing, with members from project team, the SLHD, and other representatives hosting conversation with staff and community 	<ul style="list-style-type: none"> Staff sentiment was positive Approximately 8 staff spoken with Newsletters and Fact Sheets left at reception desk for further use Display boards left at main reception on display, accompanied by Fact Sheet and Newsletter Opportunity for further consultation as project progresses Further consultation to be at different time as time of engagement was during a quiet period

Stakeholders were invited in all collateral and distribution communications to provide feedback and reach out to the project team by emailing . During the REF consultation period, two enquiries were received and responded to in the timeframes agreed on in the overarching communications plan. The enquiries involved questions on the final outcomes of the new unit and provided feedback on the design and operational plan moving forward.

All consultation feedback, questions and responses were recorded and reported back to stakeholders in a consultation feedback fact sheet published to the project website on 13 October 2023 and distributed via digital and print channels.

Below is a list of discussions and responses that have come from the consultation period:

DISCUSSION	RESPONSE
What is forensic mental health?	Forensic mental health is a specialist area of the mental health system that provides assessment, treatment and rehabilitation to people with a mental illness that have come in contact with the justice system.
When will construction start?	Construction of the new facility is expected to start in early 2024 and is due for completion by late 2025.
How many beds will the new facility have?	The new, modern facility will have 42 beds including 18 medium secure beds and 24 low secure beds. The facility will cater for both male and female patients.
What is the cost of the project?	The Concord Forensic Mental Health project is funded as part of the NSW Government's \$700 million Statewide Mental Health Infrastructure Program.
Will there be a loss of parking spaces?	The new facility will require the removal of some car spaces however the project will be supported by the new multi-storey car park currently under construction at Concord Hospital. The five-level multi-storey car park is being delivered as part of the \$32.4 million car park project at Concord Hospital and will provide more than 550 new spaces for patients, staff and visitors. The on-grade car park, providing 300 parking spaces for staff, was completed in June 2023.
Is the facility located on the hospital campus?	The facility will be located adjacent to the Concord Centre for Mental Health main building. It was important during planning to select a safe and secure location that had natural surroundings to help support consumer recovery.
Can any member of the public visit the facility?	As with all mental health facilities, there are security considerations to ensure the safety of the community and consumers. The building will have a reception area and control points that will screen people entering and exiting the building.
How can I contact you with further questions and feedback? How do we access information about the facility?	Contact the project team on the project website or via email at SLHDConcordRedevelopment@health.nsw.gov.au Project information can be found on the Concord Hospital Redevelopment project website at concordredevelopment.health.nsw.gov.au

Consultation response

The REF scope of works was notified to the stakeholders for a period of 21 days.

Table 1: Addresses of REF Notification Letter recipients

1 Moala Street Concord West	1 Hospital Road Concord West	2 Hospital Road Concord West
1 Boronia Street Concord West	2 Boronia Street Concord West	11 Nullawarra Avenue Concord West
1 Currawang Street Concord West	4 Currawang Street Concord West	6 Currawang Street Concord West
8 Currawang Street Concord West	10 Currawang Street Concord West	12 Currawang Street Concord West
14 Currawang Street Concord West	16 Currawang Street Concord West	18 Currawang Street Concord West
20 Currawang Street Concord West	20A Currawang Street Concord West	22 Currawang Street Concord West
42 Currawang Street Concord West	7 Fremont Street Concord West 2138	9 Fremont Street Concord West
11 Fremont Street Concord West	13 Fremont Street Concord West	15 Fremont Street Concord West
17 Fremont Street Concord West	19 Fremont Street Concord West	21 Fremont Street Concord West
23 Fremont Street Concord West	25 Fremont Street Concord West	24 Fremont Street Concord West
27 Fremont Street Concord West		

The notification was distributed via a letterbox to the above occupiers on 18 September 2023 and the notification period closed on 10 October 2023. Copies of the notification letters are provided.

No comments were received during the notification period.

Table 1: Outcomes of notification period

Issue raised	Date received	Response	Reference
Nil			

Next steps

This Communication and Engagement Report demonstrates how planned and transparent communication and engagement activity has met the consultation requirements. It demonstrates how these consultations have led to changed outcomes for the project design and construction.

The Concord Forensic Mental Health Unit project will consider and respond to any issues raised with this REF submission and continue to engage with the community, health service staff and relevant agencies as the project progresses.

The project will continue to update project webpages and produce regular content to keep all stakeholders informed and engaged throughout the lifecycle of the project.

A Communications and Engagement Plan has been developed and is regularly updated to guide the project's proactive engagement approach during the planning, design, construction and operational commissioning of the project.

Appendix A – Collateral

Figure 1: Map of area covered for letterbox drop on 28 August and 18 September 2023



Figure 2: CFMHU Fact Sheet



Burudyara Concord Forensic Mental Health Unit

Forensic mental health consumers will soon receive rehabilitation treatment in a new, purpose-built facility at the Concord Centre for Mental Health, Sydney Local Health District as part of the NSW Government's state-wide investment in mental health.

Located adjacent to Concord Hospital and expanding on its existing forensic mental health services, the new facility will provide low and medium secure mental health beds. A partnership between Health Infrastructure and Sydney Local Health District, the facility will complement the \$341 million redevelopment of Concord Hospital and \$32.4 million multi-storey car park currently under construction.

Forensic mental health is a specialist area of the mental health system that provides assessment, care and treatment to people with mental illness who are, or have been, in contact with the criminal justice system.

It is important that Burudyara provides consumers and staff an environment in which they feel safe so they are able to participate purposefully in therapeutic activities. For this reason, the security of the facility is of utmost importance, and leave or community access will be strictly regulated.

Part of the NSW Government's \$700 million State-wide Mental Health Infrastructure Program (SWMHIP), this investment will meet the needs and improve the capacity of NSW Health's forensic mental health system, treating consumers in a mental health facility with a treatment level that best supports their recovery.

Construction of the facility is expected to start in early 2024 and is due for completion by late 2025.

Planning and design

The new facility will be named 'Burudyara' (BOO-ruhd-YA-ruh) a local Aboriginal dialect word for butterfly. In line with NSW Health's approach to building a stronger connection between our facilities and the land on which they're built.

Currently in the planning phase, Burudyara is a low and medium secure facility with therapeutic and recovery-oriented practices and procedures, which focus on acknowledging the unique needs of each individual.

Extensive consultation with staff, carers and people with lived experience of mental health issues is at the centre of the planning and design process, to ensure these new services deliver appropriate and contemporary models of care.

concordredevelopment.health.nsw.gov.au

Figure 3: CFMHU Newsletter



CONCORD

CENTRE FOR MENTAL HEALTH

Newsletter: August 2023

Burudyara

Concord Forensic Mental Health Unit

Forensic mental health consumers will soon receive rehabilitation treatment in a new, purpose-built facility at the Concord Centre of Mental Health, Sydney Local Health District as part of the NSW Government's state-wide investment in mental health.

Located adjacent to Concord Hospital and expanding on its existing forensic mental health services, the new facility will provide low and medium secure mental health beds. A partnership between Health Infrastructure and Sydney Local Health District, the facility will complement the \$341 million redevelopment of Concord Hospital and \$32.4 million multi-storey car park currently under construction.

Forensic mental health is a specialist area of the mental health system that provides assessment, care and treatment to people with mental illness who are, or have been, in contact with the criminal justice system.

It is important that Burudyara provides consumers and staff an environment in which they feel safe so they are able to participate purposefully in therapeutic activities. For this reason, the security of the facility is of utmost importance, and leave or community access will be strictly regulated.

Part of the NSW Government's \$700 million State-wide Mental Health Infrastructure Program, construction of the facility is expected to start in early 2024 and is due for completion by late 2025.

Designed to enhance consumer outcomes

The Concord Forensic Mental Health Unit (CFMHU) once complete will be a secure, modern, and welcoming place for staff, consumers and visitors, where the best quality of care can be provided.

The environment is designed to feel safe and homely, with special domestic features and comforts, while also providing a secure and safe environment for all.

Providing private and social spaces throughout, consumers will have opportunity to interact or retreat to aid with recovery and rehabilitation.



ARTIST'S IMPRESSION

Burudyara means butterfly

The new facility will be named 'Burudyara' (BOO-ruhd-YA-ruh) a local Aboriginal dialect word for butterfly, in line with NSW Health's approach to build a stronger connection between our facilities and the land on which they're built.

Currently in the planning phase, Burudyara will be a low and medium secure facility with therapeutic and recovery-oriented practices and procedures, which focus on acknowledging the unique needs of each individual.

Extensive consultation with staff, carers and people with lived experience of mental health is at the centre of the planning and design process, to ensure these new services deliver appropriate and contemporary models of care.

Colour



Form




Density



concordredevelopment.health.nsw.gov.au

Figure 4: CFMHU Information Session Invite



CONCORD

CENTRE FOR MENTAL HEALTH

Information sessions: August 2023

Concord Forensic Mental Health Unit community and staff information sessions

The designs for the Concord Forensic Mental Health Unit will be on display. Drop in, take a look and have a chat.

Health Infrastructure, together with Sydney Local Health District, invites community and staff to attend a series of community information sessions



Tuesday 5 September | 5pm to 7pm
Concord Hospital Foyer,
Hospital Road Concord

Thursday 7 September | 5pm to 7pm
Concord Centre for Mental Health, Administration Building,
Hospital Road Concord

Have a question and cannot attend a session?

You can find out more about the project at: concordredevelopment.health.nsw.gov.au

You are also invited to send any feedback, suggestions or comments you would like to raise with the project team by emailing: SLHD-ConcordRedevelopment@health.nsw.gov.au

FOR MORE INFORMATION:


@ SLHD-ConcordRedevelopment@health.nsw.gov.au  concordredevelopment.health.nsw.gov.au

Figure 5: REF notification letter to Council



18 September 2023

Mr John Clark
General Manager
City of Canada Bay Council
1 Marlborough Street
Drummoyne NSW 1470

Dear Mr Clark

Attention: Mr John Clark

Notification of Activity – Concord Forensic Mental Health unit
Address: Concord Repatriation General Hospital, Hospital Road, Concord
Proponent: NSW Health Infrastructure

NSW Health Infrastructure (HI) is proposing to construct the Concord Forensic Mental Health Unit (CFMHU) within the existing Concord Repatriation General Hospital site. The legal description for the site is Lot 2 DP 1280788, in Canada Bay Local Government Area (LGA).

The CFMHU is part of a greater program of works being delivered under the State-wide Mental Health Infrastructure Program (SWMHIP). The purpose of the development is to address the increasing need for mental health care and deliver quality mental health services in appropriate therapeutic environments. HI is to provide a proposing the construction of a new two-storey building with a maximum height of 14.7m and a gross floor area of approximately 4000 m². The CFMHU will house 18 medium secure and 24 low secure forensic mental health beds (total 42 patient beds). An existing hospital building and adjacent at grade car park will be demolished to enable the delivery of the project.

Under State Environmental Planning Policy (Transport and Infrastructure) 2021 (TI SEPP), this proposal does not require development consent from the planning authority. We are however required to undertake an assessment of the likely environmental impacts in accordance with Part 5 of the *Environmental Planning and Assessment Act 1979*. This assessment is through a Review of Environmental Factors (REF).

In accordance with section 2.62(2)(a)(ii) of the TI SEPP, we are notifying Council of our intention to carry out the proposed development and ask that you provide any comments on the proposal within 21 days from the date of this letter. These comments will then be considered in our assessment.

For your information, a plan outlining the location and extent of the development is enclosed.

If you wish to comment on the proposal, please provide your feedback to Bronwyn Chalker at SLHD-ConcordRedevelopment@health.nsw.gov.au or NSW Health Infrastructure, Attention Bronwyn Chalker, Locked Bag 2030, St Leonards NSW 1590.

For more information, please contact the project team at SLHD-ConcordRedevelopment@health.nsw.gov.au.

Yours sincerely,

Bronwyn Chalker
Project Director

Enclosed: Site plan

Health Infrastructure ABN 89 600 377 397
1 Reserve Road, St Leonards NSW 2065 | Locked Bag 2030, St Leonards NSW 1590
T 02 9978 5402 | W.hinfra.health.nsw.gov.au

Figure 6: REF notification letter to neighbours



18 September 2023

Dear Neighbour,

Notification of Activity – Concord Forensic Mental Health Unit
Address: Concord Repatriation General Hospital, Hospital Road, Concord
Proponent: Health Infrastructure

Health Infrastructure (HI) is proposing to construct the Concord Forensic Mental Health Unit (CFMHU) within the existing Concord Repatriation General Hospital site. The legal description for the site is Lot 2 DP 1280788, in Canada Bay Local Government Area (LGA).

The CFMHU is part of a greater program of works being delivered under the State-wide Mental Health Infrastructure Program (SWMHIP). The purpose of the development is to address the increasing need for mental health care and deliver quality mental health services in appropriate therapeutic environments. HI is to provide a proposing the construction of a new two-storey building with a maximum height of 14.7m and a gross floor area of approximately 4000 m². The CFMHU will house 18 medium secure and 24 low secure forensic mental health beds (total 42 patient beds). An existing hospital building and adjacent at grade car park will be demolished to enable the delivery of the project.

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For more information, please contact the project team at SLHD-ConcordRedevelopment@health.nsw.gov.au.

Yours sincerely,

Bronwyn Chalker
Project Director

Enclosed: Site plan

Health Infrastructure ABN 89 600 377 397
1 Reserve Road, St Leonards NSW 2065 | Locked Bag 2030, St Leonards NSW 1590
T 02 9978 5402 | W.hinfra.health.nsw.gov.au

Figure 7: Consultation Feedback Fact Sheet

Consultation feedback

During the consultation, the project team received a range of feedback. The staff and community sentiment was positive, with key feedback themes based around the operations of the facility once opened.

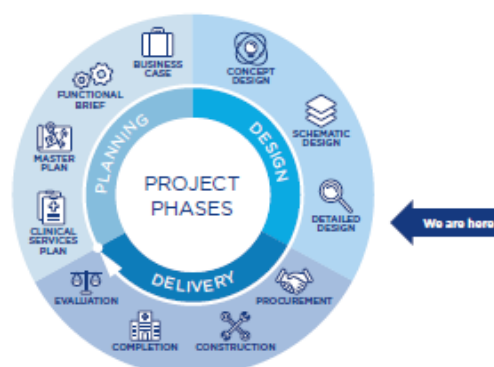
Here's what was asked:

HERE'S WHAT YOU TOLD US	RESPONSE
What is forensic mental health?	Forensic mental health is a specialist area of the mental health system that provides assessment, treatment and rehabilitation to people with a mental illness that have come in contact with the justice system.
When will construction start?	Construction of the new facility is expected to start in early 2024 and is due for completion by late 2025.
How many beds will the new facility have?	The new, modern facility will have 42 beds including 18 medium secure beds and 24 low secure beds. The facility will cater for both male and female patients.
What is the cost of the project?	The Concord Forensic Mental Health project is funded as part of the NSW Government's \$700 million Statewide Mental Health Infrastructure Program.
Will there be a loss of parking spaces?	The new facility will require the removal of some car spaces however the project will be supported by the new multi-storey car park currently under construction at Concord Hospital. The five-level multi-storey carpark is being delivered as part of the \$32.4 million carpark project at Concord Hospital and will provide more than 550 new spaces for patients, staff and visitors. The on-grade car park, providing 300 parking spaces for staff, was completed in June 2023.
Is the facility located on the hospital campus?	The facility will be inside the current Concord Centre for Mental Health. It was important during planning to select a safe and secure location which had natural surroundings to help support consumer recovery.
Can any member of the public visit the facility?	As with all mental health facilities there are security considerations to ensure the safety of the community and consumers. The building will have a reception area and control points that will screen people entering and exiting the building.
How can I contact you with further questions, queries and feedback?	Contact the project team on the project website or via email SLHDConcordRedevelopment@health.nsw.gov.au
How do we access information about the facility?	Project information can be found on the Concord Hospital Redevelopment project website at concordredevelopment.health.nsw.gov.au

Where to next?

The project is currently in the detailed design phase, the final design stage before moving into main works construction. The project is preparing to procure the main works contractor in readiness for construction to commence.

The detailed design is department-focused and focuses on room inclusions such as furnishing, fittings, equipment and information and communication technology. Health Infrastructure has worked closely with hospital management teams, staff and patient representatives, taking on feedback to ensure the new facility operates efficiently and continues to provide world-class healthcare to the community.



FOR MORE INFORMATION:

@ SLHD-ConcordRedevelopment@health.nsw.gov.au slhd.health.nsw.gov.au/concord